PATIENT MANAGEMENT PROGRAM PUTTING EXPERIENCE INTO PRACTICE

PMP & ChiroWrite Integration



ChiroWrite and PMP have integration features that simplify procedures and reduce duplication. They can assist you when communicating with the front desk and allow you to add reminders to patient files.

PMP & ChiroWrite Communication

PMP and ChiroWrite communicate through <u>one</u> computer only on your network. It does not matter which computer is chosen, only that the settings are 'on' and that both programs are running.

PMP Setting

Once you have selected the computer go into PMP to the **Setup** menu, **Computer Defaults**. Place a checkmark next to **This machine sends information to ChiroWrite**.

This machine sends information to Chirowrite

ChiroWrite Setting

Next go into ChiroWrite to the **Help** menu, **Update Configuration**. Under **#3. System:** select **PMP** if it is not already visible and place a checkmark next to **This machine sends information to PMP**.

This machine sends information to PMP

Close and re-open ChiroWrite to enable this setting.

Start-up Integration

When starting up with ChiroWrite you will need to transfer:

- Patient files from PMP into ChiroWrite. There are multiple ways to complete this task
- Practitioner information is transferred automatically with the first file
- Fee Schedule

Transfer Patient Files

There are 5 ways that patient files are transferred to ChiroWrite:

- Utilize the Group Export to ChiroWrite function from the Utilities menu in PMP
- Mark a scheduled patient appointment as *Arrived* in PMP. Once an appointment status has been changed to *Arrived* the patient file and appointment will transfer and appear under the **Current Patients** menu in ChiroWrite
- Add a New Patient to PMP. The file will transfer automatically
- Update \ Edit patient information in the PMP Info 1 tab
- Select the **Send to CW button** in the patient information screen in PMP.

Export a Group of Patient Files

Patient files can be transferred from PMP by using the **Patient Export to CW** function from the **Utilities** menu in PMP. This function will transfer all patient files that have had a visit posted <u>on or after</u> the date selected. In the field **Send patients that have been in since**, select the date using the drop down calendar. This function can be used as often as you choose to update CW with new patient files. Using this function will not erase existing CW data but it will update the patient's personal information.

Send patients to Chirowrite
The patients that match the criteria will be sent to Chirowrite once you click the 'send' button. You may use this feature as often as you like, as Chirowrite will ignore duplicates. Please note that Chirowrite will receive updates continuously, when patients are marked as 'Arrived' or a patients file is changed.
Send patients that have been in since 14/11/2008
Cancel Send selected patients to Chirowrite

Transferring Patient Files using Arrived Method

ChiroWrite creates a list named **Current Patients** where patient files are easily accessed once a patient has been marked as *Arrived* in PMP. To use this feature you must have PMP open and be using the on-screen appointment book.

There are two ways to mark a patient Arrived in PMP:

 position the cursor on the patient name using the keyboard arrow keys and then press the hotkey on your keyboard.

1:30		
1:45	Alan Sage	←
2:00 PM	Patricia Vanslyke	Paige Carr
0.15		

select the patient and select the Status Arrived

Status	
○ <u>U</u> nconfirmed	
Confirmed	
Arrived	
⊂ <u>D</u> one	
<u>Rescheduled</u>	
O Postponed	
○ <u>M</u> issed	
 Cancelled 	

The patient name on the appointment book will turn blue.

1:30		
1:45	Alan Sage	
2:00 PM	Patricia Vanslyke	Paige Carr

Current Patients - Accessing Arrived Patients in ChiroWrite

In ChiroWrite, select the **Current Patients** menu. *Arrived* patients appear in the list. Select or touch the patient name followed by the **Select** button.

🖳 CurrentPatie	ents					? 💌
X	Show Checked In Pa	ients	Sh	ow Patients With Inco	omplete Notes	
Close	Sort By: • Patient Name	• C Time	In			
	Patient Name	Room	Time In	Provider	Visit Reason	
	Matthew Henry		1:45 PM			
	Wayne Edmond Per		11:37 AM			
Select	Alan Sage		1:57 PM			
	P. Wayne Stephen		12:04 PM			
	Patricia Stewart		11:37 AM			
	Graham Taylor		1:47 PM			
	Patricia Vanslyke		11:39 AM			

Additional PMP Patient File Transfer Options

- Add a New Patient to PMP Adding a new patient to PMP will automatically import their file into ChiroWrite.
- Update \ Edit Patient Information in PMP
 Updating patient information on the Personal tab in PMP will add the patient to CW or update the patient CW file if the patient already exists.
- Send this patient to CW
 This button is visible in the Patient Information screen on the bottom left. Select it to automatically send this patient file to ChiroWrite.

Send th	nis patient to	cw 🛛	-		
<u>N</u> ext	<u>P</u> revious	<u>S</u> ave	<u>C</u> ancel	Ne <u>w</u> Patient	<u> </u>
Press F2 to a	add an appointm	ent, or p	oress F10 to p	rocess an activity	

Transfer Fee Schedule

You may want to transfer the PMP Fee Schedule into ChiroWrite so that charges can be added during your SOAP notes. These charges, when applied, will transfer back to PMP and appear on the Activity Posting screen.

Transfer the Fee Schedule under the **Utilities** menu, **Patient Export to CW, Run Report by Clinic**. Click **Send Fee Schedule** followed by **OK**.

Additional Integration Options

Pop Up Alerts on PMP Posting

The Alerts feature in ChiroWrite allows you to create a popup that will appear in PMP for today's appointment only. This feature is useful for communicating with team members regarding scheduling or billing for today.

The Alert will appear in PMP once the patient has been selected from the scheduler for posting activity.

Alerts appear in PMP in the format shown below.

Pop!
[Appointment Comments] 11:03 from Dr. DD: Schedule Brenda for monday
Edit Pop Ups OK

Create PMP Alerts

To create these alerts go to the Administration menu, Alerts, New.



Type a *Description* for your Alert and choose **Instant Message**.

Type a *Message*. You may want to leave part of the message generic so that you can populate with required information as you select it for use with a patient. You can also make a few different alerts to communicate required information to front desk staff for different situations.

Checkmark Send Instant to PMP.

Click Save and Close.

Close and reopen ChiroWrite to enable this setting.

Using PMP Alerts

Once you have selected a patient from the **Current Patients** list in ChiroWrite click on the **Patients Alerts** icon on the top toolbar. Click **New.**





In PMP the Alert will appear on the *Edit Appointment Information* screen after clicking on the appointment from the scheduler.

10:15	Edit Appointment Information - Daniel David Palmer, DC #1234
10:30 Amy Love	Patient Name Brenda Lloyd
10:45	Type of Appointment Location Adjustment • Main Clinic •
	Comment Status Unconfirmed Con
	Add App.(F2) Patient Info (F6) Activity (F10) Finish
	Date Time Dr. Status App. Type > 27-May-2013 11:00 am DD Confirmed Progress Exam 17-May-2013 11:00 am DD Confirmed Progress Exam 15-May-2013 11:00 am DD Confirmed Adjustment 13-May-2013 11:00 am DD Confirmed Adjustment 13-May-2013 11:00 am DD Confirmed Adjustment 07-May-2013 11:00 am DD Arrived Adjustment

Note: PMP Alerts will only transfer to PMP when a patient is marked as Arrived in PMP.

Charges

Once the PMP Fee schedule has been sent to ChiroWrite you have the ability to apply charges by selecting fee schedule items in Charges located directly under Today's Treatment in the SOAP template.

The list under *Available Procedure Codes* includes your PMP Fee Schedule items from Treatment and Inventory. Treatment items do not include price as they may vary depending upon Patient Category in PMP. Inventory items include the price.

You can edit the items that are viewable in this screen by changing the Category. To edit Categories go to the administration menu, Billing Codes.



Check mark applicable items. Your selections will appear in the section below *Selected Procedure Codes.*

Choose Export Charges.

Once the patient has been selected in PMP for Activity Posting the screen will populate with the selected items from ChiroWrite.

ChiroWrite charges will appear in blue text rather than the regular black and *ChiroWrite charges applied* will appear on the bottom of the screen.

L	ocation	1				
N	Main Cli	nic				
	Code	Description		Total	OHIP/wsib	Patient
	A	Adjustment		35.00	0.00	35.00
	CPIL	Cervical Ortho	pedic Pillow	50.00	0.00	50.00
	Delete	Default Co Row No Defa	ode ult	85.00	0.00	85.00
						1000
	Amo	unt	0.00	Pa	ay this Amo	unt \$0.00
	AmoNone	unt e	0.00	Pa	ay this Amo	unt \$0.00
	 Amo None Toda 	unt e ay's Fees	0.00	Pa Pa C	ay this Amo ayment Typ heque	unt \$0.00 e
	 Amo None Toda Acce 	unt ent ev's Fees ount Balance	0.00 0.00 85.00 85.00	Pa Pa O	ay this Amo ayment Typ heque P	unt \$0.00 e rint Emai
	 Amo None Toda Acco Rela 	unt e ny's Fees ount Balance ted Balance	0.00 0.00 85.00 85.00 0.00	Pa Pa C	ay this Amo ayment Typ heque P eceipt	unt \$0.00 e rint Emai
	 Amo Amo None Toda Acco Rela Pres 	unt aut by's Fees bount Balance ted Balance set Payment	0.00 0.00 85.00 85.00 0.00 0.00	Pa Pa Re St	ay this Amo ayment Typ heque Peceipt tatement	unt \$0.00 e vrint Emai

Next Appointments

The **Future Appt's** button located in the Patient Travel card will populate with the next three appointment dates and types scheduled for this patient. This information is updated every time the patient appears on the Current Patients list (after being marked *Arrived* in PMP).

